



Hand in Hand with Customers

Pharmaceutical Business Measures

Sumitomo Chemical started its pharmaceuticals business as the first Japanese company to manufacture synthetic pharmaceuticals based on its advanced organic synthesis technology. Our affiliate Sumitomo Dainippon Pharma Co., Ltd. considers the below listed items to be part of its duty to its customers in the pharmaceutical business.

Conduct Responsible Advertising and Marketing

(Refer to section 11. Promotional Activities of Sumitomo Dainippon Pharma's Compliance Standard for more details.)

https://www.ds-pharma.com/profile/compliance/pdf/eco_gl1_rev2.pdf

Initiative for Access to Healthcare

https://www.ds-pharma.com/csr/customer/improved_access.html

Transparency in Partnerships with Patients and Medical Institutions

https://www.ds-pharma.com/csr/fair/app_relationship.html

Looking Ahead

Collecting information through close consultation with internal and external partners, and maintaining a proactive attitude when listening to our customers' opinions, Sumitomo Chemical remains committed to continuously providing products that satisfy the needs of its customers. Moreover, the Company is expanding information disclosure as a matter of policy in order to provide our customers with vital information in the most appropriate manner.