



Social Activities: Supplementary Data

3 Product Stewardship / Product Safety / Quality Assurance

Quality Management System

Acquisition of ISO 9001 Certification (Sumitomo Chemical)

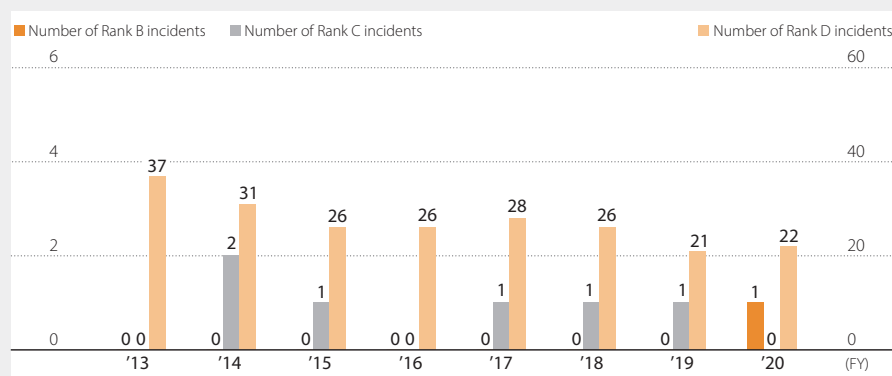
Works	Certificate Number	Certification Date
Ehime Works	JCQA-0019 JET-0847	October 1994 August 2009
Chiba Works	JQA-0829	March 1995
Osaka Works	JQA-0721	December 1994
Oita Works*	JQA-1069	December 1995
Oita Works (Okayama Plant)	JSAQ-2904	October 2020
Misawa Works	JQA-0752	December 1994
Ohe Works	JET-0829 JCQA-1720	April 1998 January 2010

* The Oita Works (Gifu Plant) has been pursuing Good Manufacturing Practice (GMP) management.

Logistics Quality Assurance

In fiscal 2020, the Company reported one logistics quality incident of rank B and 22 incidents of rank D. Of these incidents, 12 involved shipping error or false delivery, which can cause significant problems in the quality of customers' products. Going forward, we will continue to promote measures to reduce the number of logistics quality incidents.

Logistics Incidents Having an Impact on Our Customers (Sumitomo Chemical)*



Note: • Ranks reflect Sumitomo Chemical's standard, which classifies incidents into Ranks A, B, C, and D in descending order of severity.

- There were no occurrences of Rank A (the most severe) incidents.
- Incidents within the scope of logistics operations are consigned to Sumitomo Chemical.

* Includes some Group companies in Japan that have Works within a Sumitomo Chemical worksite