



## Social Activities: Supplementary Data

### 3 Product Stewardship / Product Safety / Quality Assurance

#### Quality Management System

##### Acquisition of ISO 9001 Certification (Sumitomo Chemical)

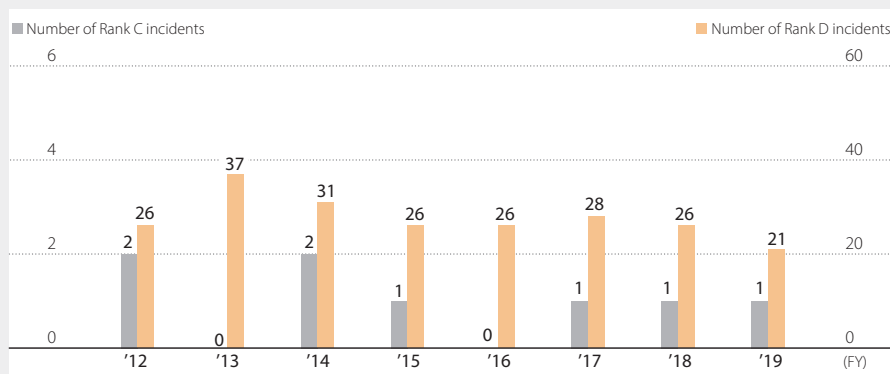
Works	Certificate Number	Certification Date
Ehime Works	JCQA-0019	October 1994
	JET-0847	August 2009
Chiba Works	JQA-0829	March 1995
Osaka Works	JQA-0721	December 1994
Oita Works*	JQA-1069	December 1995
Misawa Works	JQA-0752	December 1994
Ohe Works	JET-0829	April 1998
	JCQA-1720	January 2010

\*The Oita Works (Okayama Plant) and the Oita Works (Gifu Plant) have been pursuing Good Manufacturing Practice (GMP) management.

#### Logistics Quality Assurance

In fiscal 2019, the Company reported one logistics quality incident of rank C and 21 incidents of rank D. Of these incidents, 13 involved shipping error or false delivery, which can cause significant problems in the quality of customers' products. Going forward, we will continue to promote measures to reduce the number of logistics quality incidents.

##### Logistics Incidents Having an Impact on Our Customers (Sumitomo Chemical)\*



Note: • Ranks reflect Sumitomo Chemical's standard, which classifies incidents into Ranks A, B, C, and D in descending order of severity.

- There were no occurrences of Rank A or Rank B (the most severe) incidents.
- Incidents within the scope of logistics operations are consigned to Sumitomo Chemical.

\* Includes some Group companies in Japan that have Works within a Sumitomo Chemical worksite