

# Communication with Stakeholders

Principle 4 of the Sumitomo Chemical Group's Basic Principles for Promoting Sustainability states, "We are committed to work closely with various stakeholders through promoting spontaneous disclosure of information and open dialogue on the targets of our sustainability promotion initiatives and the progress of their implementation." Our efforts to communicate with shareholders based on this principle fall into the following two categories.

## (1) Disclosure

We disclose necessary information and report on the progress of our various initiatives. We also make an analysis of the needs of society as appropriate and review external assessment results in order to improve our communication and ensure proper disclosure.

## (2) Dialogue

Through dialogue, we engage in two-way communication with various stakeholders. Based on the feedback provided in dialogues, we work to improve our communication and implement new initiatives.

We will continue to fulfill our responsibility to all stakeholders on the two fronts of disclosure and dialogue by enhancing our communication through a variety of efforts. We will also align our future generations with a sustainable society, paying attention to the international community and global environment.

### External Evaluation

▶ <https://www.sumitomo-chem.co.jp/english/sustainability/management/evaluation/> 

## ■ Stakeholder Engagement



## ■ Opportunities to Communicate with Stakeholders

Stakeholders	Sumitomo Chemical Group's Responsibility	Measures
<b>Shareholders and Investors</b> 	We proactively communicate about management policies, business strategies, and earnings trends. We thus fulfill our duty of accountability to shareholders and thereby maintain and improve the market's trust in the Sumitomo Chemical Group. We also promote the market's accurate understanding of the Company with a view to ensuring a fair market valuation of the Company's shares and the improvement of our corporate value.	<ul style="list-style-type: none"><li>General meetings of shareholders</li><li>Meetings, including corporate strategy briefing meetings and financial results conference calls</li><li>Briefing meetings for individual investors</li><li>Publications, including the Integrated Report</li><li>Disclosure via the Company's website and social media</li></ul>
<b>Customers</b> 	We supply high-quality products and services that satisfy customers' needs and ensure safety in use to establish long-term relations with customers that are built on trust.	<ul style="list-style-type: none"><li>Customer support including communication in sales activities and quality assurance</li><li>Providing information via the Company's website and other communication media</li><li>Customer support by the customer support center</li></ul>
<b>Business Partners</b> 	We are committed to building mutually-beneficial sound relations with business partners based on our Basic Procurement Principles. We also conduct fair, equitable and transparent transactions, while also encouraging our business partners to engage in sustainability efforts, in order to promote sustainable procurement across our supply chain.	<ul style="list-style-type: none"><li>Communication through purchasing activities</li><li>Information exchange meetings with business partners</li><li>Monitoring using our Sustainable Procurement check sheets</li><li>A dedicated team provides support, answering the inquiries of business partners</li></ul>
<b>Employees</b> 	We are committed to ensuring employees' health and respecting employee diversity, while also devoting constant effort to human resource development and the improvement of a workplace environment so that individual employees can realize their full potential. The Company is also committed to maintaining its good relationship with the Sumitomo Chemical labor union built on mutual understanding and trust.	<ul style="list-style-type: none"><li>Central labor-management meetings and operation-site labor-management meetings</li><li>Establishment of a labor-management committee to promote the Sumika "Let's Do This Declaration"</li><li>Various training programs</li><li>Information provided via the Company's internal newsletters and intranet</li></ul>
<b>Communities</b> 	We work to help solve various global issues through cooperation on international initiatives as well as to achieve coexistence and collaboration with local communities by holding two-way dialogues and enhancing disclosure.	<ul style="list-style-type: none"><li>Participating in international initiatives (Including UNGC)</li><li>Information provision through websites and other channels</li><li>Holding opinion exchanges with local communities, plant tours, and more</li><li>Community contribution activities</li></ul>