



Social Activity Goals and Results

Goal achieved or steadily progressing: ○ Goal not achieved: △

Item	Fiscal 2015 Goals	Fiscal 2015 Results	Evaluation	Fiscal 2016 Goals	Page Listed
Hand in Hand with Customers	<ul style="list-style-type: none"> ● Improve the level of service provided by customer service personnel ● Improve the dissemination of information, including through the Company's website 	<ul style="list-style-type: none"> ● Improved the level of service provided by customer service personnel ● Improved the dissemination of information, including through the Company's website 	<p>○</p> <p>○</p>	<ul style="list-style-type: none"> ● Improve the level of service provided by customer service personnel (including Group companies) ● Improve the dissemination of information, including through the Company's website 	P62
Hand in Hand with Local Communities and Society	<ul style="list-style-type: none"> ● Provide support to achieve United Nations Millennium Development Goals ● Provide prompt and precise support in response to emergencies and disasters in Japan and overseas ● Promote social contribution activities appropriate for the Sumitomo Chemical Group by leveraging the strengths of each workplace ● Continue to expand information disclosure and promote interactive dialogue 	<ul style="list-style-type: none"> ● Created employment opportunities and supported education in Africa through Olyset™ Net ● Provided prompt support to those affected by natural disasters ● Participated in and cooperated with local events, held science workshop classes ● Continued to expand information disclosure and promote interactive dialogue 	<p>○</p> <p>○</p> <p>○</p> <p>○</p>	<ul style="list-style-type: none"> ● Provide support to achieve United Nations Sustainable Development Goals ● Provide prompt and precise support in response to emergencies and disasters in Japan and overseas ● Promote social contribution activities distinctive to the Sumitomo Chemical Group by leveraging the strengths of each workplace ● Continue to expand information disclosure and promote interactive dialogue 	P63-70
Hand in Hand with Employees	<ul style="list-style-type: none"> ● Further promote global HR initiatives and talent development ● Work on workforce management that is responsive to business expansion ● Build HR systems that respond to revisions to relevant laws and regulations as well as changes in conditions ● Promote diversity and work-life balance 	<ul style="list-style-type: none"> ● Undertook global recruitment, systematically conducted global talent development ● Secured necessary personnel for business operations, utilization of effective organizations, task formulation, human resources ● Held a meeting of the Committee for Diversity and Work-Life Balance, managed in-house childcare facilities, surpassed the legal requirements for employment of employees with disabilities, improved the ratio of female managers 	<p>○</p> <p>○</p> <p>○</p>	<ul style="list-style-type: none"> ● Further promote global HR initiatives and talent development ● Work on workforce management that is responsive to business expansion ● Build HR systems that respond to revisions to relevant laws and regulations as well as changes in conditions ● Promote diversity and work-life balance 	P71-76
Hand in Hand with Business Partners	<ul style="list-style-type: none"> ● Conduct fact-finding surveys of new suppliers and provide guidance and training to existing suppliers 	<ul style="list-style-type: none"> ● Conducted fact-finding surveys of new suppliers by utilizing monitoring and feedback and promoted the CSR procurement of existing suppliers by providing guidance and training 	<p>○</p>	<ul style="list-style-type: none"> ● Thoroughly ensure compliance ● Conduct fact-finding surveys of new raw-material suppliers and provide guidance and training to existing suppliers 	P77